

(FORMERLY ANDREW FIRTHS)
5 Low Street, Keighley, BD21 3PJ

INTRODUCTION

Whittakers Schoolwear is a professional, family run school uniform retailer with 10 shops across the north west and Yorkshire. In November 2019 we acquired Andrew Firths school uniform business. We continue to trade from **5 Low Street, Keighley, BD21 3PJ.**

HOW TO PURCHASE SCHOOL UNIFORM

Due to the Covid-19 pandemic, our business will look very different this summer, as will almost every other retail business in the UK. Our shop in Keighley is currently closed whilst we await government information on when we may re-open. If guidance remains the same, we are hoping this will be Monday 1st June. In the meantime, you can still place orders for uniform on our website www.whittakersschoolwear.co.uk.

As a business, we will be taking social distancing very seriously. This will mean that there will be 2 ways to purchase your uniform this summer:

- Option 1 Place your order online www.whittakersschoolwear.co.uk (VOUCHERS CAN NOT BE USED ONLINE)
 Ordering your uniform online means that you don't have to leave your home. On our website you will need to click on the SHOP tab and then click on KEIGHLEY. You will then be able to locate your school's uniform. Please try to order as soon as possible, to avoid not having your uniform in time for the start of term in September.
- Option 2 Make an appointment to shop in store: 5 Low Street, Keighley, BD21 3PJ
 To ensure the safety of both our staff and our customers through social distancing, we will be operating a strict appointment only service in the shop. This means that we will not be allowing customers entry to the shop unless a prior appointment has been made.

We are still in the final stages of completing our booking system. You will be able to make your appointment from 22/06/2020 by downloading the Booksy app (available through app stores on both Apple and Android phones) and searching **Whittakers Schoolwear Keighley** or you can visit <u>www.whittakersschoolwear.co.uk</u> and click on the **BOOK APPT** tab.

If you would like to visit the shop, please make your appointment as soon as you can after 22/06/2020. We will have extended opening hours over the summer including evenings and Sundays. If you find that all appointments have been taken, and the shop is fully booked, you will have no option but to order your uniform online. Anyone who turns up to the shop without an appointment will be turned away. We do understand that this is not ideal, but we must protect our dedicated staff and our loyal customers.

We would like to wish all of our customers good health and we are really looking forward to providing you with all of your school uniform this summer!